BUPA USER GUIDE

To join BUPA dental care's sessions follow these steps:

1. Visit our website: https://learninglounge.bupadentalcare.co.uk/
2. Once you have landed on the event's landing page click on "login" button at the extreme right or at the one next to the register button
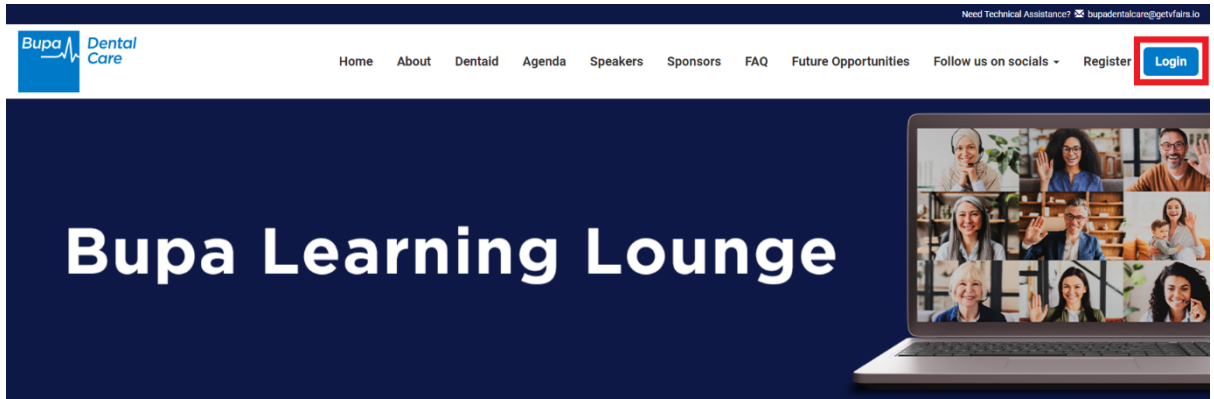
3. Enter your credentials here. Your User ID and Password will be the same as the ones you registered with.
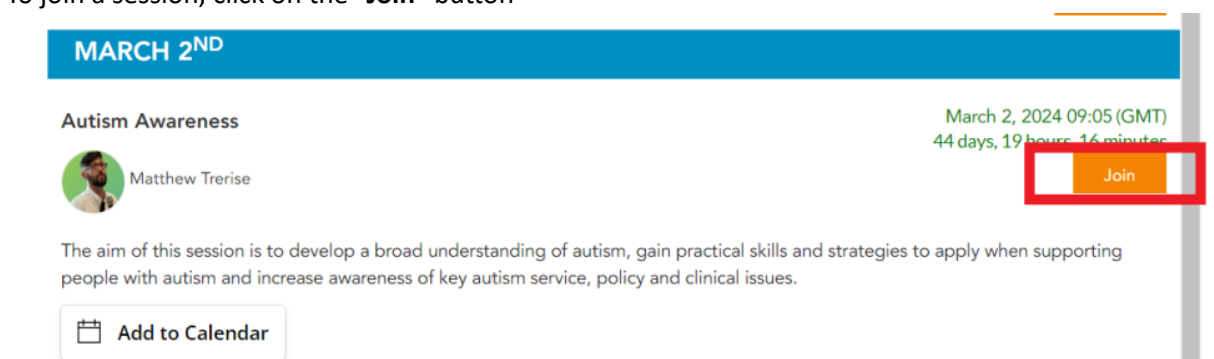

4. After logging in, you will land directly in our event's lobby.
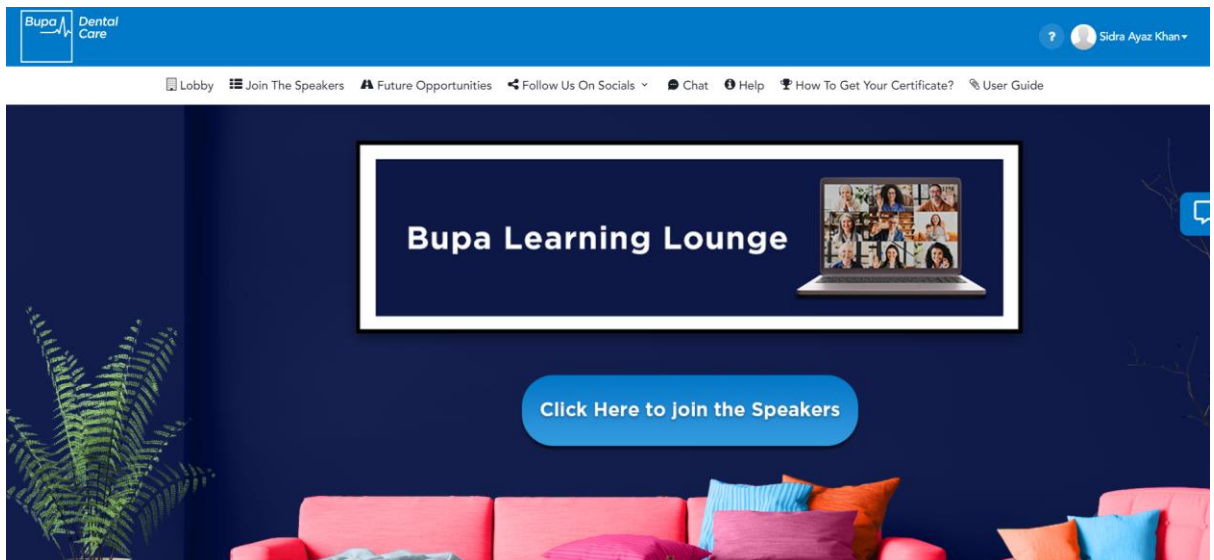
5. To view our agenda please click on "Click here to join the speakers"
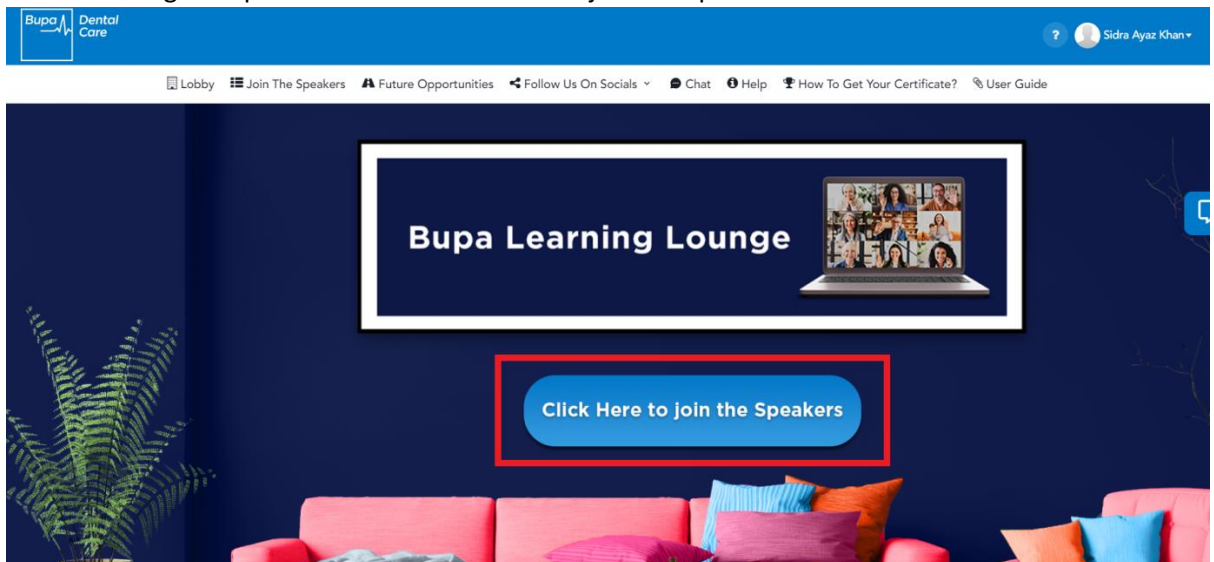
6. To join a session, click on the "**Join**" button

7. Once you have attended the session, click on "Complete feedback form" and complete our feedback survey.

8. Once you complete the feedback form, it will allow you to download your certificate. To download your certificate, click on your name on the top right corner. A drop down will appear. Then click on "View Certificate."
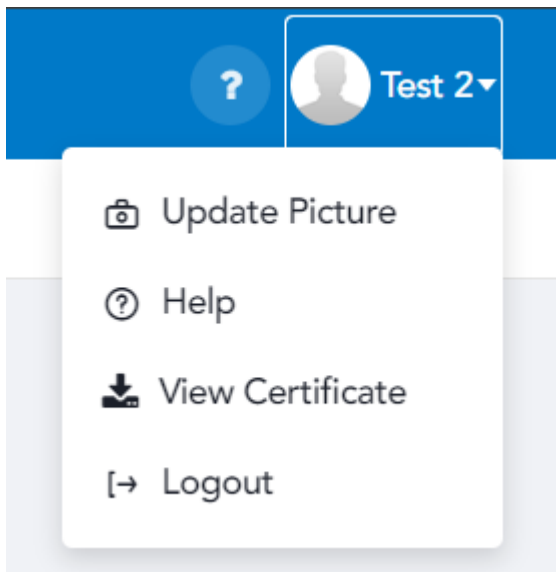
9. After clicking on "View Certificate", This popup will appear.
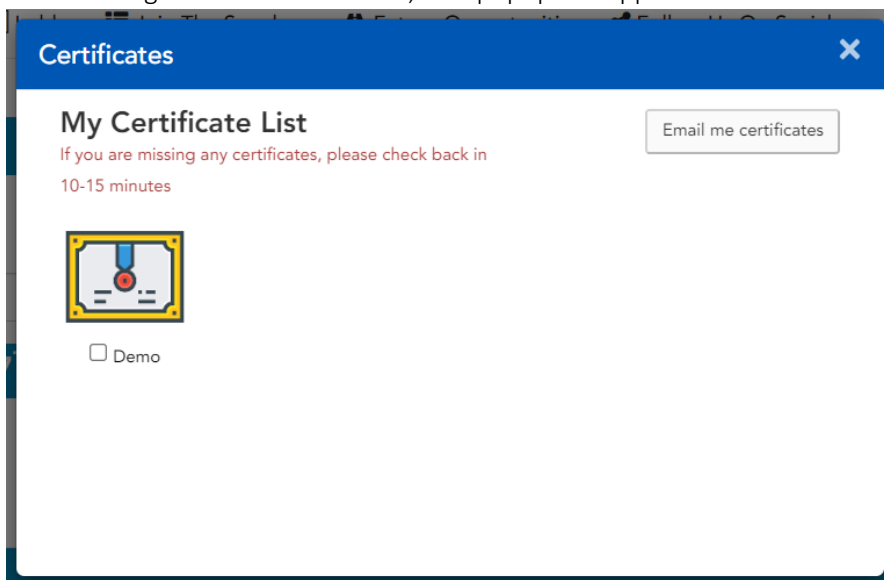
10. Click on the relevant certificate name to download your respective certificate or you can email it to yourself by clicking the "**Email me certificates**" button at the top right of the popup window

11. For Technical support, click on the "**Help**" button in the header or on the chat icon at the right side of the page.
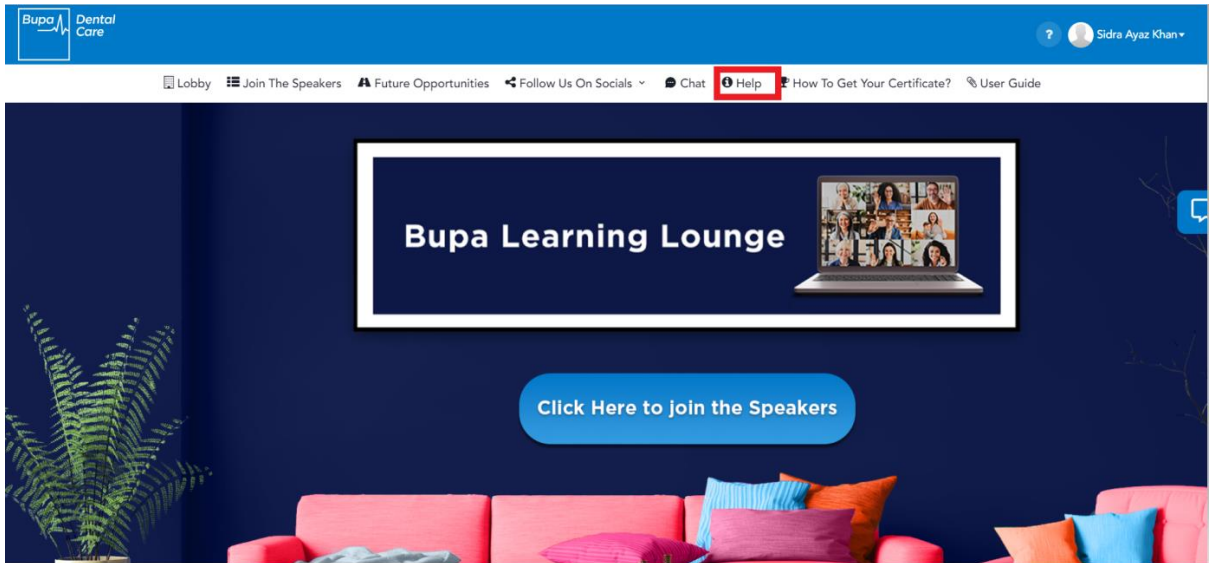
12. For a productive, general discussion click on "**Chat.**"
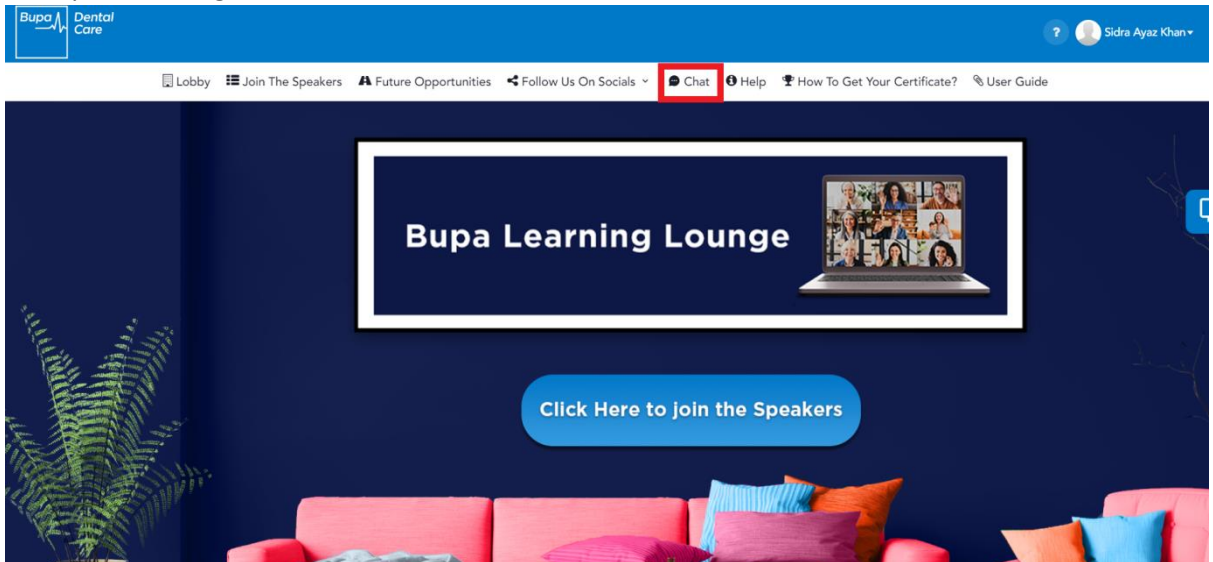
13. To follow us on our social media, click on "**Follow us on Socials**" and a drop down with all our social media handles will appear.