

# **Terms & Conditions for Let's Paper the World 2025 („LPTW 2025")**

By purchasing the ticket, contractual relationships with regard to the event visit of LPTW 2025 are established exclusively between the ticket purchaser ("Customer") and Mondi Paper Sales GmbH (with the registered address at Marxergasse 4A, 1030 Vienna, Austria – "Mondi").

## **1. Scope of Application**

The following terms and conditions ("Terms & Conditions") apply exclusively to all contracts and orders placed for the delivery of tickets in relation to LPTW 2025.

## **2. Conclusion of Contract, Cancellation**

- a. The offer to conclude a contract is made by the Customer as soon as he has clicked on the "Buy" field. A contract between the Customer and Mondi is only concluded when all required data for payment and invoicing has been entered. Every Customer, once confirming their order through the vFairs App, will receive an invoice to the address and email they have entered. The customer needs to enter the full company name and the registered address of the company. The invoice has to be paid within 14 days after receipt. If the invoice will not be paid within this timeframe, Mondi shall be entitled to cancel the registration for the ticket. Any oral arrangements as well as any such modifications of the order data after clicking the "Buy" field shall not be binding unless Mondi has confirmed them in writing.
- b. No liability is assumed for the accuracy of the data contained in the LPTW website.
- c. Mondi is entitled to cancel an order placed by the Customer for which a transaction number has already been assigned (unilateral right of withdrawal) if the Customer violates or attempts to circumvent specific conditions set by Mondi (e.g. violation of the limit on the number of tickets per Customer, violation of document conditions, in particular of prohibitions on resale, attempted circumvention by registering and using several user profiles, etc.). The declaration of cancellation/withdrawal can also be made implicitly by crediting the amounts paid. Pursuant to section 18 para 1 item 10 FAGG, Customers do not have a right of withdrawal.
- d. The Customer can detect input errors regarding contact details and payment method selection before placing his order and correct them at any time. When selecting tickets, the Customer needs to check all details and information entered and can detect input errors before placing his order and correct them at any time.

## **3. Price components and payment**

- a. The price for the ticket is set to €150,- per person excl. VAT. CZ VAT tax amounts to 21% and this amount will be added additionally to the price for the ticket.
- b. Accommodation is booked by Mondi at the Marriott Hotel Old town Prague (V Celnici 8, 110 00 Nové Město, CZ). By purchasing a ticket to the LPTW 2025, accommodation for the Customer will be booked automatically. The Customer obliges to stay at the above mentioned hotel, which is also the venue for the LPTW 2025. Accommodation is self payable with a price of CZK 5.800 CZK excl. VAT per person per night incl. breakfast. The Customer explicitly confirms and agrees that the accommodation including any further costs or expenses incurred by the Customer during the trip (including, but not limited to, any travel costs, costs for meals, mini-bar, airport transfers, telephone, etc and other costs or expenses) are solely borne by the Customer.
- c. The payment needs to be done by the Customer via bank transfer to the account stated on the invoice. Once the ticket is purchased, the Customer will receive an invoice and the invoice needs to be paid within 14 days after receipt. Payments are not considered to be settled until Mondi receives a payment confirmation from its bank.

## **4. No Right of withdrawal, cancellation policy**

- a. There is no right of withdrawal for Customers or the right of withdrawal for Customers in accordance with section 18 para 1 item 10 FAGG ("Fern- und Auswärtsgeschäfte-Gesetz" – Austrian online and distance selling act).
- b. In case of a cancellation of the hotel room done by the Customer, the following terms and conditions apply:
  - In case of a cancellation until 1.11.2024, 10% of the estimated total room revenue needs to be paid by the Customer.
  - In case of a cancellation until 1.5.2025, 40% of the estimated total room revenue needs to be paid by the Customer.
  - In case of a cancellation until 1.8.2025, 80% of the estimated total room revenue needs to be paid by the Customer.
  - In case of a cancellation after 2.8.2025, 100% of the estimated total room revenue needs to be paid by the Customer.

## **5. Delivery, use of tickets**

Customer needs to take special care when handling mobile tickets to avoid data loss. Admission entitlements may not be misused, copied or modified. The principle of first access applies to admission (the ticket direct/mobil ticket, which is accepted first with its unique identification, is the valid one. Subsequent tickets of the same identification will be automatically invalidated by the entry of the first). By using the admission authorisation, the Customer also accepts the general terms and conditions of Mondi and the house rules of the venue.

## **6. Limitation of liability**

Except in respect of death or personal injury caused by Mondi's negligence, or liability for defective products towards end consumers as defined in the applicable Consumer Protection Law or except in respect of a breach of Contract due to Mondi's willful misconduct or blatantly gross negligence, Mondi shall not be liable for consequential losses or damages, costs or expenses, financial loss, loss of profits or interest, or third party claims unforeseeable to Mondi. In any case, the entire liability of Mondi under, or in connection with, the contract shall not exceed the price of the ticket and, if this amount is lower, of the actual insurance coverage of Mondi for the respective damage.

## **7. Force Majeure**

Mondi shall not be liable or be deemed to be in breach of contract by reason of any delay in performing or any failure to perform any of its obligations if the delay or failure was due to any cause beyond its reasonable control ('Force Majeure') including strikes, lock-outs, insufficient supply of materials or energy, lack of transport means and similar events or circumstances. This clause shall also apply if Mondi's suppliers suffer any of these Force Majeure events. Mondi shall inform the Customer of the start and end of any Force Majeure event as soon as possible.

## **8. Final Clauses**

- a. All disputes arising out of or in connection with these Terms & Conditions or any contract related to or based on these Terms & Conditions, including any question related to its existence, violation, termination or nullity shall be submitted to the jurisdiction of the court competent for the first district of Vienna.
- b. The provisions and rules contained herein shall be exclusively governed and construed by the substantive laws of Austria to the exclusion of the *renvoi* rules of the international private law.

- c. If any part of any provision of these Terms & Conditions is deemed illegal, void or unenforceable, it shall be deemed severed from the remainder of these Terms & Conditions which shall remain in force.
- d. No waiver of any provision by Mondi shall be deemed a waiver of any subsequent breach by the Customer.
- e. No variations to these Terms & Conditions shall be binding unless agreed in writing by Mondi.

January 2025